

COMPETENCY: SYSTEMS-BASED PRACTICE

Revised 4/08

Understand the organizational structure of the US health care system and learn how to manage available resources to provide the best care possible given the constraints of the system.

IMPLEMENTATION

Sub-competency	VA Wards	Clinic / Block	ICU	Day Float	CBT	Other
<i>Understand and work effectively in various delivery settings</i>	Ward team management Cost-awareness and risk-benefit analysis	PCS curriculum module 1 Silver team job rotation Cost-awareness and risk-benefit analysis	Detail, follow-up, organ system-based plan Cost-awareness and risk-benefit analysis	Medical consultation	Practice management Record systems Career decisions	SBP conferences Resident as manager course
<i>Coordination of care</i>	Sign out and consult management	Sign out to preceptor for away months / vacation Clinic panel sign in/sign out	Clear delineation of responsibilities	Peer evaluation		M & M conference
<i>Advocacy for quality of care</i>	Consultations, special radiology	Non-formulary drug requests	Holding team accountable		Underserved populations	
<i>Quality improvement</i>		Team QI project Silver team metrics				QI conference series - Intro to QI - Resident POV - Faculty POV

EVALUATION

Sub-competency	VA Wards	Clinic / Block	ICU	Day Float	CBT	Other
<i>Understand and work effectively in various delivery settings</i>	Attending evaluation	Monthly Silver evaluation Continuity Clinic Questionnaire	Attending / fellow evaluation		CBT questionnaire	
<i>Coordination of care</i>	Attending evaluation	Monthly Silver evaluation Continuity Clinic Questionnaire	Attending / fellow evaluation	Peer evaluation		
<i>Advocacy for quality of care</i>	Attending evaluation	Monthly Silver evaluation			CBT questionnaire	
<i>Quality improvement</i>		Team QI project Silver team metrics				